PROFILE

https://www.hh-express.com/jp/
Hankyu Hanshin Express Way

Hankyu Hanshin Express Way outlines the responsibilities of Hankyu Hanshin Express within society, our values and the principles by which individual employees should conduct their tasks to help us achieve further development and growth.

Corporate Message

Link to Life.  
Link to the World.  
Link to the Future.

Connecting lives, connecting the world and connecting the future

We are committed to remaining a company that perpetually contributes to the world by globally connecting information and thoughts rather than merely transporting cargo.

Corporate Philosophy

We connect value globally

We do not merely transport cargo; we bring prosperity to people throughout the world by globally connecting various values through the spirit of cargo transportation. Hankyu Hanshin Express’ mission is to grow into a company that fulfills the needs of society and contributes to the world.

Business Policy

A vibrant enterprise arises from respecting diversity

We leverage and allow diversity to flourish in creating an energetic and lively enterprise. We respect the individuality of each employee, customer, partner and all other stakeholders while ensuring that our organization is run by people filled with vitality.

Code of Conduct

Professional  
Be professional

Pioneer  
Be a Pioneer

Passion  
Be passionate
Global Network
Meeting Diversified Needs in the Contemporary Business Climate with Global Network

It is no exaggeration to say that it is logistics strategies based on an international standpoint that hold the key to success in globalizing corporate activities. To meet swiftly market needs in each country and region, HANKYU HANSHIN EXPRESS has established a five-polar organizational setup - Japan, U.S.A., Europe, East Asia and ASEAN - and has set up overseas subsidiaries and representative offices in various parts of the world. Utilizing this global network, experienced staffers produce seamless and multilateral transport services by combining air and maritime transportation systems. Also with well-developed customs clearance, custody/storage, distribution and logistics consulting services, we contribute to further development of our customers’ overseas business operations.

Secure transport network covering all areas of China

In the fast-growing, vast Chinese market, we have established a transport network linking Japan and China by utilizing the network of the Sinotrans group, which has a partnership with us. Our transport network covers all areas of China - from coastal to inland regions. On top of this, we have set up VMI (vendor managed inventory) warehouses in the Shanghai Waigaoqiao Bonded Logistics Zone which have enabled us to offer JIT (just-in-time) storage and delivery services.
Total Logistics

Producing Custom-Made Logistics as a Good Business Partner

We have an advanced information network and a global network. Also we are proud of sophisticated warehouses and a wide variety of air, maritime and land transport modes in our hub locations both in Japan and abroad. With efficiently combined custom-made logistics, HANKYU HANSHIN EXPRESS optimizes SCM (supply chain management), backs up business activities and strongly supports efforts to reduce costs and boost opportunities for expanding profit by our customers.

Cutting-edge IT. They realize high-quality, speedy operations for our customers in custody/storage at high-performance warehouses, distribution processing and delivery.

Customs Clearance

We are also proud of our services for customs clearance that is indispensable for exports and imports. Appropriate, quick clearance services are provided by more than 300 specialists who have obtained the business license of customs brokers from six customs commissioners in Japan.

AEO (Authorized Economic Operator)

It is the system in order to realize both ensuring security and efficiency of international logistics, the customs chief approves operators with strengthening cargo security management and legal compliance systems. HANKYU HANSHIN EXPRESS has received the approval of an Authorized Warehouse Operator and an Authorized Customs Broker, then we enabled to offer better security and more reliable services to customers under the system.

Air Cargo

We became Japan’s first IATA cargo agent in 1948 when we launched into the international air cargo transport business. We have since steadily strengthened our brand name through delivery of cargo to our customers around the globe. With track record and know-how that have been amassed over the past half a century, we offer fine, seamless services from starting points to final destinations. As a result, we have won a strong faith from our customers. In overseas markets as well, we offer speedy, safe door-to-door services through our subsidiaries and business partners.

Domestic Transport

A group company and a well-experienced specialist in domestic transport, HANKYU HANSHIN LOGI-PARTNERS exclusively handles domestic cargo transport and warehouse operation. The company arranges for optimal delivery through seamless transport of cargo to/from various locations in Japan.

Logistics

Our experts with advanced logistics consulting capabilities propose solutions from the standpoint of our customers by making full use of cutting-edge IT. They realize high-quality, speedy operations for our customers in custody/storage at high-performance warehouses, distribution processing and delivery.

Ocean Cargo

Just like air cargo transport, our experienced staffers offer ocean-cargo transport services that are best suited to the needs of our customers. In addition to general container transport (LCL/FCL) services, we offer a wide variety of services ranging from special container transport service to conventional ship-based transport, export/import customs clearance and logistics consulting services. Based on the network involving our subsidiaries and business partners in various parts of the world, we also provide a variety of regular independent consolidation services.

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System Solution

Sharing Logistics Information with Each Location of the Hankyu Hanshin Global Network
Supporting Customers’ Logistics Strategies with Advanced Information System

Hankyu Hanshin Global System supports customers’ logistics strategies by visualizing logistics information all over the world. We aggregate product and transport information at our regional hubs 17 countries to globally visualize the cargo tracking in the minimum controllable unit from acceptance from sender to delivery to recipient. In addition, we offer our customers the optimized logistics solution through our high-quality services extended all over the world and controlled by the Hankyu Hanshin Global System. Hankyu Hanshin Express has been working on the application of information technology in the logistics field from the very early days. With the latest IT, we promise to help its customers to build their advanced business strategy and global supply chain.

Hankyu Hanshin Global System

We have archived visualizing information globally by aggregating operation information of each location of the Hankyu Hanshin Global Network in the global database on the cloud. Moreover, it is a comprehensive logistics system of Hankyu Hanshin Express that controls and visualizes the whole process of logistics by interfacing the logistics industry’s systems and those of our customers.

Offering Most Appropriate Services to Customers through Elaborate and Accurate Logistics Management

We offer our customers the optimized global logistics solution by visualizing the cargo tracking including product and transport information in the minimum controllable unit from acceptance from sender to delivery to recipient. Moreover, our accurate data management by optimally combining electronic data interchange (EDI) and automatic identification technology (AIT), in addition to the assignment of unique number to each customer, enables us to provide each customer with fine-tuned support.

Security System

Based on our information security policy, we are committed to prevent the leakage of falsification of our customers’ valuable information. In addition, while preventing system failure, we duplicated our data centers in eastern and western Japan to minimize the risks from large-scale disasters.
Facilities
Large-Scale, Sophisticated Logistics Hubs
Make Total Logistics Possible

To support customers’ total logistics, HANKYU HANSHIN EXPRESS owns warehouses in Narita and Osaka Nanko. With a high-quality logistics control system and sophisticated warehouses, we offer a variety of services ranging from cargo pickup to custody, delivery, sorting and distribution processing. On top of export/import cargo handling, we provide JIT, VMI, SCM and other logistics services to meet diversified needs of customers. We are fully prepared to appropriately handle cargo in all of our locations as well as in hub locations in Tokyo, Nagoya and Osaka.

Narita Cargo Terminal
65-3, Kayama-shinden, Shibayama-machi, Sanbu-gun, Chiba-pref. 289-1061 Japan

This cargo terminal was opened in August 2009. Located within close proximity of Narita airport, it is a state-of-the-art hub distribution center equipped with a refrigerator, ULD lifter, pallet loader, AEO bonded warehouse, and an on-site customs clearance office, across total GFA (gross floor area) of 12,441m².

Narita Cargo Center
795-15, Aza Shikanohara, Iizasa, Tako-cho, Katori-gun, Chiba-pref. 289-2231 Japan

Located in a prime position approximately 15 minutes drive from Narita airport, it is a huge terminal consisting of two buildings. Its GFA of 15,891m² warehouse installed a temperature controlled section, refrigerated section, anti-static floor, dust proof floor, and fully secured with CCTV. It obtained Medical Equipment Manufacturing Registration, Specially Controlled Medical Devices Distributing and Leasing Approval, and ISO13485.

Osaka Cargo Terminal
4-11-93 Nankō Higashi, Suminoe-ku, Osaka-pref. 559-0031 Japan

A distribution center, which is located in Nankō, Osaka, approximately 40 minutes drive from Kansai airport, covering logistics in Kansai region with its 9,261m² of GFA and five stories. Enable to provide storage service with temperature and humidity controlled with dust proof floor, and valuable goods as well. It also obtained Medical Equipment Manufacturing Registration.
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<thead>
<tr>
<th><strong>Corporate Data</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Company Name</strong></td>
</tr>
<tr>
<td><strong>Head Office</strong></td>
</tr>
<tr>
<td><strong>Capital</strong></td>
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<tr>
<td><strong>Contact Address</strong></td>
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| **No. of Employees** | 3,317 as of March 31, 2019  
Japan: 964  Overseas (including staff on transfer): 2,353 |
| **Shareholder**    | Hankyu Hanshin Holdings, Inc.  
Seino Holdings Co., Ltd. |
| **Banking Relationships** | MUFG Bank, Ltd.  
Sumitomo Mitsui Banking Corporation |
| **Certifications and Authorizations** | ISO9001 (Quality management system)  
ISO14001 (Environmental management system)  
Medical Equipment Manufacturing Registration  
ISO13485 (Medical equipment quality management)  
Specially controlled medical devices distributing and leasing approval  
Cosmetics manufacturing approval  
AEO (Authorized Warehouse Operator, Authorized Customs Broker) |
| **Memberships and Associations** | International Air Transport Association (IATA)  
Japan Aircargo Forwarders Association (JIFA)  
Japan International Freight Forwarders Association (JIFFA)  
Japan Customs Brokers Association (JCBA)  
Japan Customs Brokers Association (Tokyo, Yokohama, Kobe, Osaka, Nagoya and Moji)  
Japan Tariff Association  
Japan Institute of Logistics (JILS) |
| **Affiliated Companies** | Hankyu Hanshin Logipartners Co., Ltd.  
Sky Packing Co., Ltd.  
Overseas subsidiaries |